

2. In the event of a minor loss of heat, light, electricity, or other deteriorated physical condition (e.g., leaks), maintenance personnel are dispatched to repair the problem within a reasonable amount of time. If the university cannot complete repair in a reasonable amount of time, the student(s) will be offered reassignment. If such relocation is rejected, the student(s) must sign a waiver releasing the university from any liability.
3. If no on-campus space is available, the university will either assign the student(s) to a local hotel or other residential facility, or process an appropriate refund.

The Community

A community is defined by its common purpose and the interdependence of its members. To be successful, a community must share responsibility for meeting reasonable standards for behavior, respect and consideration of the individuals who make up the community. In UB's residence halls, community comes first.

- **Statement of Promotion of Diversity.** The University at Buffalo and the University Residence Halls and Apartments are committed to practices that value diversity of people and ideas, and by the open exchange of diverse views. We encourage students to develop skills and attitudes that make them positive, productive members of society — including the skills to appreciate, value, and celebrate diversity. The staff and students in our residence halls come from diverse backgrounds and social groups. We encourage acceptance and appreciation of people regardless of race, gender, age, ethnicity, skin color, national origin, marital status, veteran status, ability/disability, sexual orientation, socioeconomic status, or religious affiliation. We believe that each person has worth and should be treated with dignity and respect. In a community that values diversity, acts of bigotry cannot be tolerated.
- **Statement of Civility.** Students are expected to act with civility. To be civil means to be courteous and polite or, simply put, to be mannerly. Acts of incivility — whether verbal, written, or physical — will not be tolerated by the Residential Life community. If you are disturbed by the activity of another resident, you should confront that resident before involving your Resident Advisor. This confrontation should be done in an open, nonthreatening manner and you should expect to be treated in the same manner. Hostile or inappropriate language or gestures, words that penetrate and hurt, words that destroy relationships rather than sustain them, or physical aggression in any form are not welcome in our university or residence hall community. A polite act of expression is much more effective than aggression.

Student Rights and Responsibilities

Your residence hall provides an atmosphere conducive to social interaction and personal growth, as well as study. The residential program endeavors to be enriching socially, culturally, educationally, and in community services, for all students. As a member of the residence hall community, you have the following rights and responsibilities:

1. You have the right to live in a safe, clean, well-maintained facility, and you are responsible to ensure the same.
2. You have the right to a high-quality learning environment conducive to your academic and social pursuits, and you are responsible to take part in maintaining such an environment.
3. You have the right to directly formulate or influence policy that affects you through participation in floor meetings, Residence Hall Council, student government, and university organizations.
4. You have the right to freedom from discrimination on the basis of race, gender, age, religion, creed, disability, sexual orientation, or national origin. You retain the rights afforded you as a resident of New York and citizen of the United States.
5. You are asked to always consider the rights of fellow residents. Your actions should not interfere with another's rights as stated above, nor should your actions interfere with the university's attempt to manage and maintain the residence hall system.
6. You are expected to directly participate in floor community meetings. Each resident shares responsibility for adhering to and enforcing community policies and guidelines.